

Counseling and Information for Refugees

„Refugee Relief” of the Caritas organization for the district of Mettmann (Flüchtlingshilfe des Caritasverbands für den Kreis Mettmann e. V) counsels asylum seekers, war and civil war refugees, so-called “tolerated” persons as well as immigrants without legal residence permit.

The tasks include regular consultation and counseling hours of the refugee counselors in the municipal accommodations. The staff of the Refugee Relief work closely together with the offices and authorities in the cities of the District of Mettmann and are assisted in many areas by volunteers.

The goals of the Refugee Relief are the development of perspectives for the residency and future life of the clients as well as their support to integrate into the German society.

Social counseling for the refugees includes:

- **Assistance in the asylum procedure, residency, repatriation and continuing migration as well as refugee law**
- **Assistance in future life planning in individual, family and group counseling**
- **Be an intermediary to authorities, institutions, special services**
- **Cooperation with communities, organizations, churches and institutions, encouragement of neighborly contacts and anti-discrimination work**